

## Online Banking & Shopping

The Plain English Guide to Online Banking & Shopping gives you advice that will reduce the chance you will get a nasty surprise when transacting on the internet.

The internet allows people to transact (buy goods or services, pay bills, do the shopping) online. Its popularity has grown due to the fact that these transactions can be completed at the convenience of the user, not when the bank or shop is open. No matter what time of day in any part of the world people are using the internet to pay bills and make purchases. You can even compare prices and shop around for the best deal, from the comfort of your armchair.

As you would expect there are those who unfortunately there are those who try to take advantage of people transacting online and attempt to exploit holes in internet security.

Your computer should be as secure as possible, to take steps to ensure your computer is secure see our guide to [Internet Security](#) .

If you make your computer as secure as possible then you have already taken many of the required steps to ensure you can safely transact online.

Several more important steps should be followed to ensure you continue to have a trouble free internet transacting experience.

[Register](#) to see the steps you should take to reduce the chances of nasty surprises.